



myeztoll — Quick Start

Portal	https://owner.myeztoll.com
Guide version	2026-08-09
For	new owners and new partners, on their first day

What this document is

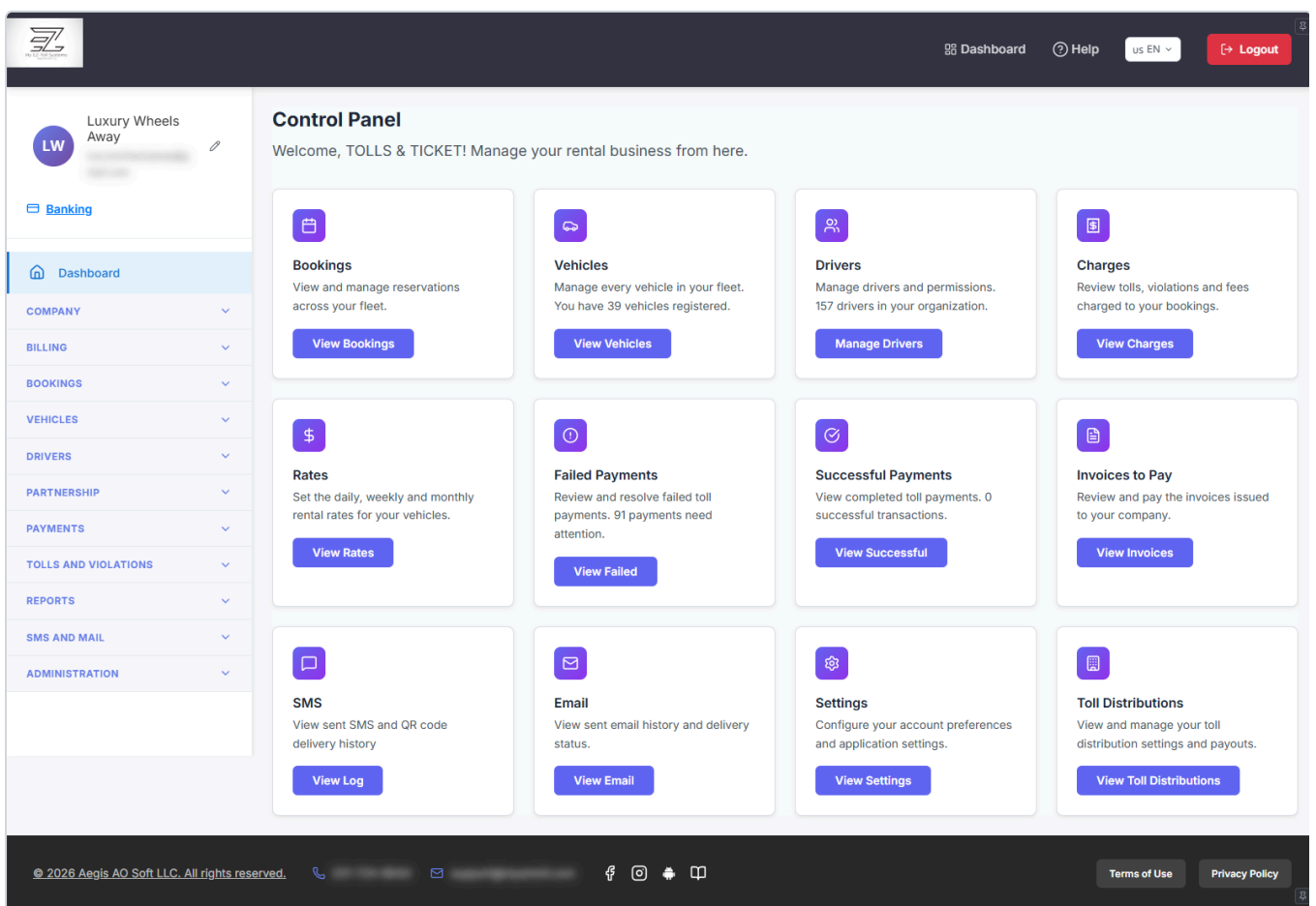
The shortest path from an empty account to a working one. Nine steps, in the order that works — each step assumes the one before it is done. Set aside about an hour.

The full reference, with every field and every screen, is the **myeztoll Owner Portal — User Guide**.

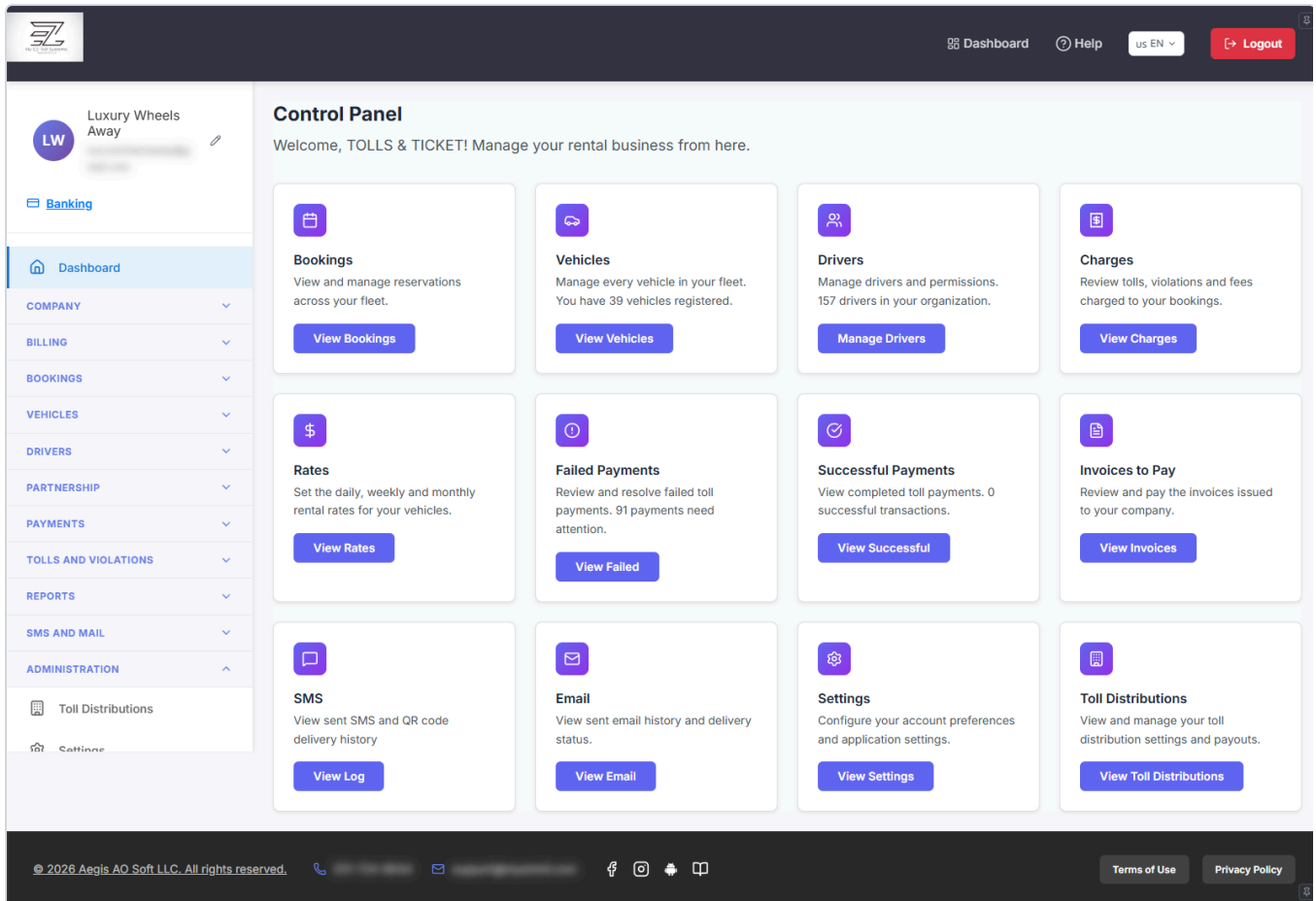
Before you start

You will need	Why
The login for each toll agency portal you use	The system signs in on your behalf to download tolls
Access to the mailbox that receives agency verification codes	Agencies ask for a code the first time a new device signs in
A list of your vehicles — plate number and plate state	Those two fields identify a vehicle everywhere in the system
Your transponder (tag) numbers, if you have them on paper	A tag with no vehicle attached cannot be billed to a driver
Your bank details for Stripe	Payouts are impossible without a connected Stripe account

Step 1 — Sign in and find your way around



The left sidebar is grouped: **Bookings · Vehicles · Drivers · Payments · Tolls and Violations · Reports · Company · Billing · SMS and Mail · Partnership · Administration.** Click a group to open it.



The language selector is at the top right. Everything in this document works the same in any language.

If a page ever looks empty, and you are an admin or a partner, check the owner selector at the top of the screen. Working "as" the wrong owner is the most common cause of an empty page.

Step 2 — Set your rules

Company → Settings → Owner Settings

The screenshot shows the 'Settings' page for 'Luxury Wheels Away'. The left sidebar contains navigation links: Banking, Dashboard, COMPANY, BILLING, BOOKINGS, VEHICLES, DRIVERS, PARTNERSHIP, PAYMENTS, TOLLS AND VIOLATIONS, REPORTS, SMS AND MAIL, and ADMINISTRATION. The main content area is titled 'Settings' and includes tabs for Owner Settings, Messaging, Collections, Toll Accounts, GPS Systems, Services, Invitation Messages, GPS Alerts, and Turn. The 'Owner Settings' tab is active, showing settings for 'TOLLS & TICKET MANAGEMENT'. The settings are organized into sections: 'Company & Domain' (Company Name, Domain), 'Configuration' (Minimum Security Deposit, Cleaning Fee, Default Pricing Period, Default Price per Week, Charge uncertain GPS tolls, Smoking Fee, Default Liability Insurance, Default Exterior Color, Retry declined toll charges, Default Min Reservation Days, Default Full Coverage Insurance, Default Interior Color), and 'Email Relay' (Public alias, Forwarding enabled, Recent senders). The 'Email Relay' section is currently active, showing a public alias 'luxurywheelsaway@myeztoll.com' and a forwarding rule. The footer contains copyright information for Aegis AO Soft LLC and links to Terms of Use and Privacy Policy.

Decide these before you take a single booking:

1. **Registration fee** and **Registration fee mode** — a fixed fee per booking, or the fee multiplied by the number of rental days. Either way it is charged once.
2. **Minimum security deposit** — any vehicle deposit below it is raised automatically.
3. **Rental agreement** — **Not needed, Required** (sent, but the booking proceeds), or **Mandatory** (the booking waits for the signature). Only *Mandatory* blocks.
4. **Driver licence requirement** — not required, front only, or both sides.
5. **Message delivery method** — SMS through Twilio, email, or a QR code you deliver yourself.
6. **Defaults for new vehicles** — pricing period, price per week, insurance, colours, minimum days. Filling these in now makes adding vehicles much faster later.

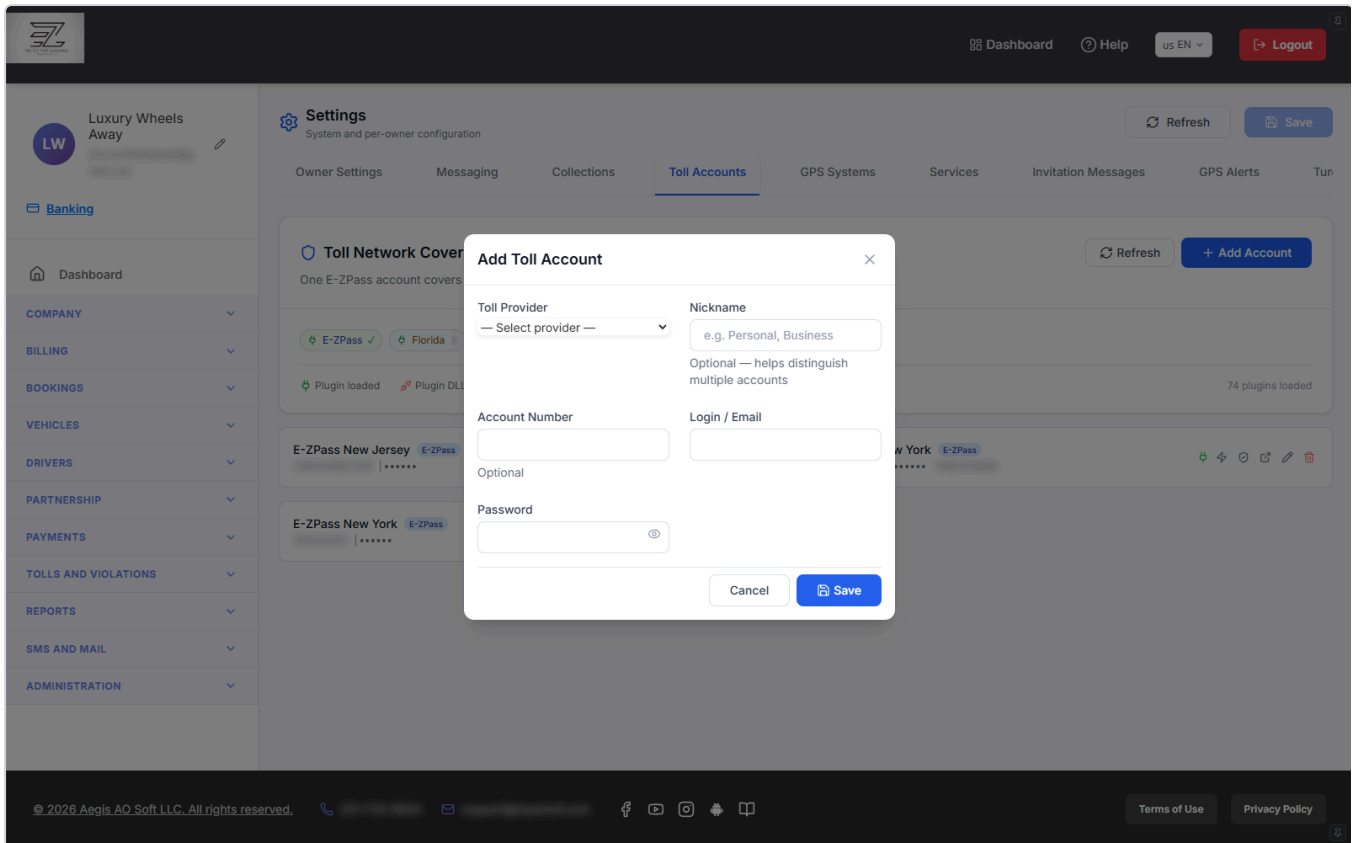
Press **Save**.

Step 3 — Connect your toll agencies

Company → Settings → Toll Accounts

The screenshot shows the 'myeztoll' web application interface. The top navigation bar includes 'Dashboard', 'Help', 'us EN', and a 'Logout' button. The left sidebar shows the user profile 'Luxury Wheels Away' and a menu with options like 'COMPANY', 'BILLING', 'BOOKINGS', 'VEHICLES', 'DRIVERS', 'PARTNERSHIP', 'PAYMENTS', 'TOLLS AND VIOLATIONS', 'REPORTS', 'SMS AND MAIL', and 'ADMINISTRATION'. The main content area is titled 'Settings' and 'System and per-owner configuration'. It features a sub-menu with 'Owner Settings', 'Messaging', 'Collections', 'Toll Accounts' (selected), 'GPS Systems', 'Services', 'Invitation Messages', 'GPS Alerts', and 'Tun'. The 'Toll Accounts' section has a 'Refresh' button and a '+ Add Account' button. Below this, there's a 'Toll Network Coverage' section with a description: 'One E-ZPass account covers all 18+ E-ZPass agencies. Each category is an interoperable network.' It lists categories: 'E-ZPass', 'Florida', 'Texas', 'California', 'Other States', and 'Rental Aggregators'. A status bar shows 'Plugin loaded', 'Plugin DLL missing', and 'No plugin available', with a note '74 plugins loaded'. Below this, there are three account entries: 'E-ZPass New Jersey', 'E-ZPass New York', and 'E-ZPass New York'. Each entry has a status icon, a lightning bolt icon (Test connection), a shield icon (Verify device), and a trash icon. The footer contains copyright information '© 2026 Aegis AO Soft LLC. All rights reserved.', social media icons, and links to 'Terms of Use' and 'Privacy Policy'.

1. Press **Add Account**.
2. Choose the **Provider**, enter the portal **Login** and **Password**, and the **Account Number** if the agency uses one.
3. Fill in **MFA email** — the mailbox that receives the agency's verification codes. Without it, unattended collection stops the first time the agency asks for a code.
4. Save, then press **Test connection** (the lightning icon).
5. If the agency wants a code, press **Verify device (MFA)** (the shield icon) and enter it.



Toll Network Coverage at the top shows one chip per network: **E-ZPass, Florida, Texas, California, Other States, Rental Aggregators**. A tick means you have credentials; a green plug means the provider's software is installed on the server. A red plug means it is missing — tell support.

One E-ZPass account covers all E-ZPass agencies. Do not create one per state.

Step 4 — Load your fleet

Vehicles → All Vehicles

LW

Luxury Wheels Away

Banking

Dashboard

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Help

us EN

Logout

All Types

All Statuses

All Toll Setups

Import

Add Vehicle

Show Details

Reload

Assign Providers

Enter plate, name, email, type

Q

X

	*LICENSE PLATE	VEHICLE TYPE	BOOKING STATUS	PAYMENT STATUS	*TITLE	LOCATIONS
		CarSharing	-	-	Volvo CX40 2026	Office
		CarSharing	-	-	Hyundai 2026	Office
		CarSharing	-	-	HYUNDAI SONATA 2023	Office
		CarSharing	-	-	BMW X5 2025	Office
		CarSharing	-	-	Acura OTHER 2026	Office
		CarSharing	-	-	MAZDA CX50 2024	Office
		CarSharing	Approved	No tolls	HYUNDAI SONATA 2023	Office
		CarSharing	-	-	JEEP GRAND CHERKEE 2025	Office
		CarSharing	-	-	TOYOTA CAMARY 2023	Office
		CarSharing	Approved	No tolls	NISSAN ALTIMA 2023	Office

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1

2

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4

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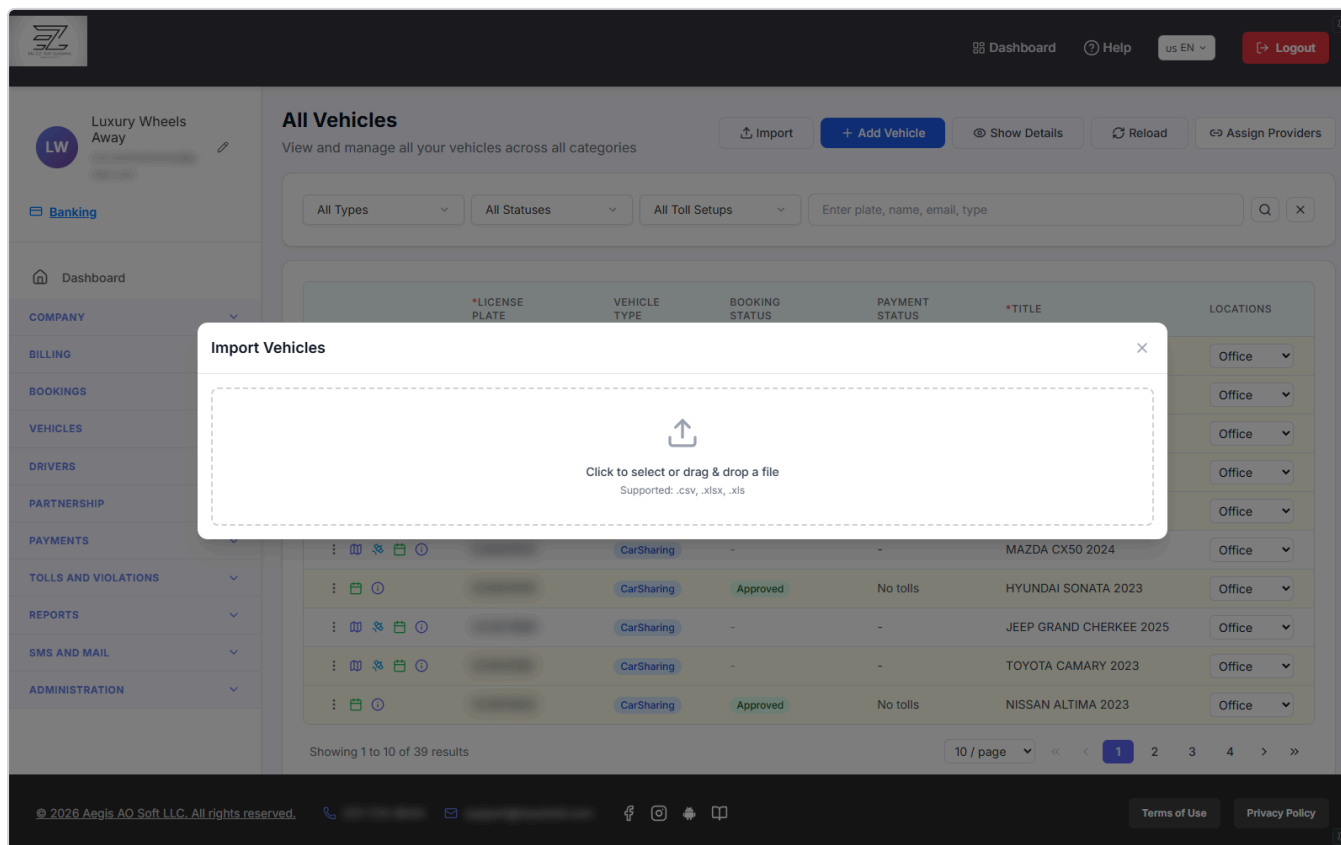
Pick the fastest route for your situation:

Situation	Do this
You use a booking platform (HQ Rental, Renteon, RENTALL, TSD)	Press Get from platform
You have a spreadsheet	Press Import and drop the CSV/Excel file
The toll agency already knows your vehicles	Open the account under Tolls and Violations and create them from there — you get the transponder link for free
One or two vehicles	Press Add Vehicle

myeztoll — Quick Start

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If you import a file



1. Drop the file. Columns are matched automatically; the counter shows how many were recognised.
2. **Plate Number** and **Plate State** are required. If the file has no state column, press **Fill plate state** and choose one.
3. If the file has a VIN column, press **Decode VINs** — make, model and year fill themselves, and any mismatch with the file is flagged.
4. Fix the highlighted cells, then press **Save**.

If you add a vehicle by hand

The screenshot shows the 'Add New Vehicle' form in the myeztoll system. The form is divided into three tabs: Basic Info, Pricing, and Location. The Basic Info tab is active, showing fields for Title, Description, Publish listing, Show on My E-Z Wheels, Toll Systems, and Vehicle Information. The Vehicle Information section includes fields for Vehicle Type, Country, Brand, Model, Year, Exterior Color, Interior Color, Plate Number, Plate State, VIN, Mileage (mi), and GPS Tracker IMEI. The form is part of a dashboard for 'Luxury Wheels Away' with a sidebar menu and a top navigation bar.

Three tabs: **Basic Info**, **Pricing**, **Location**. Fill in the address — violation searches are filtered by distance from the vehicle. On **Basic Info**, add the **Toll Systems** and transponder numbers, and the **GPS Tracker IMEI** if there is one.

Step 5 — Link the transponders. Do not skip this

This is the step that decides whether tolls ever reach a driver.

1. On **Vehicles** → **All Vehicles**, press **Assign Providers**. It matches every agency tag to a vehicle **by licence plate and nothing else**, and is safe to run again at any time.
2. Then open each account under **Tolls and Violations** and clear what is left.

Some agencies keep the tag inside the vehicle record and hand you the pairing, so the whole fleet links in one pass. Many list their tags separately and leave the pairing to you. You do not need to know which is which in advance — run the step, then clear whatever the account page still shows as unlinked.

Luxury Wheels Away

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ADMINISTRATION

E-ZPass New Jersey

Toll Provider Account

Refresh Vehicles and Transponders List

Transponder list is served from cache

Last refreshed from the provider: 9/6/2026, 10:58:33 PM Transponders added at the agency since then are missing — press Refresh to reload the list.

Vehicles (49)

Transponders (64)

Linked

No transponder in DB

Transponder differs from DB

No provider assigned

Not in DB

5 selected

Search by plate, make, model...

	STATUS	PLATE	VEHICLE	COLOR	TRANSPONDER	NICKNAME
⋮	Active		2024 ACURA RDX	Black		
⋮	Active		2023 HYUNDAI ELANTRA	—		
⋮	Active		2024 NISSAN SENTRA	—		
⋮	Active		2019 CHEVROLET OTHER	—		
⋮	Active		2025 MITSUBISHI OUTLANDER	—		
⋮	Active		2012 BMW 328 I	—		
⋮	Active		2021 PORSCHE PANAMERA	—		
⋮	Active		2021 PORSCHE PANAMERA	—		
⋮	Active		2021 PORSCHE PANAMERA	—		
⋮	Active		2021 PORSCHE PANAMERA	—		

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Work by the status icon:

Icon	Meaning	Action
Green tick	Linked	none
Purple broken link	No transponder in the database	right-click → pick the tag (double-click links it when there is only one)
Orange triangle	Tag differs from the database	right-click → Update to tag
Yellow triangle	Vehicle exists, this provider is not attached	vehicle → Edit → Basic Info → Toll Systems
Red cross	Vehicle not in the database	right-click → Create vehicle (the form opens pre-filled)

The **Transponders** tab lists your full tag inventory.

LW

Luxury Wheels Away

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E-ZPass New Jersey

Toll Provider Account

Refresh Vehicles and Transponders List

Loaded 0 vehicles — loading full transponder inventory55%

Vehicles (49)Transponders (64)

LinkedNo transponder in DBTransponder differs from DBNo provider assignedNot in DB

5 selectedSearch by plate, make, model...

		STATUS	PLATE	VEHICLE	COLOR	TRANSPONDER	NICKNAME
:		Active		2024 ACURA RDX	Black		
:		Active		2023 HYUNDAI ELANTRA	—		
:		Active		2024 NISSAN SENTRA	—		
:		Active		2019 CHEVROLET OTHER	—		
:		Active		2025 MITSUBISHI OUTLANDER	—		
:		Active		2012 BMW 328 I	—		
:		Active		2021 PORSCHE PANAMERA	—		
:		Active		2021 PORSCHE PANAMERA	—		
:		Active		2021 PORSCHE PANAMERA	—		
:		Active		2021 PORSCHE PANAMERA	—		

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Step 6 — Prices

Vehicles → Rates for the base prices, and Vehicles → Pricing Seasons for date-based changes.

Dashboard
Help
us EN
Logout

Luxury Wheels Away

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ADMINISTRATION

\$ Rates

Daily
Weekly
Monthly

Set the rate for a whole category, a make, a model, or one car. A value applied to a group is written to every car under it.

> Economic Automatic	different	New rate	Apply
> Luxury	\$1.00	New rate	Apply
> Premium	different	New rate	Apply
> Sports	\$1.00	New rate	Apply
> SUV	different	New rate	Apply
> Unknown	different	New rate	Apply

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Step 7 — Get paid

Billing → Banking

Dashboard
Help
us EN
Logout

Luxury Wheels Away

Banking

Dashboard
COMPANY
BILLING
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ADMINISTRATION

Banking

Owner Account
Payment Methods
Settlement Settings

Onboarding Complete
Charges Enabled
Payouts Enabled

Disconnect

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1. Press **Connect Stripe account** and complete onboarding.
2. Confirm that both **Charges Enabled** and **Payouts Enabled** appear.
3. Clear everything listed under **Actions required** before its deadline.

Then have your administrator set, on **Administration → Owners → your company** :

The screenshot shows the myeztoll dashboard interface. On the left is a sidebar with a user profile for 'Luxury Wheels Away' and a menu with items like Banking, Dashboard, COMPANY, BILLING, BOOKINGS, VEHICLES, DRIVERS, PARTNERSHIP, PAYMENTS, TOLLS AND VIOLATIONS, REPORTS, SMS AND MAIL, and ADMINISTRATION. The main content area is titled 'Toll Distribution Settings' and includes a 'Balance Overview' section with a grid of financial metrics:

Balance Overview		
PENDING TOLLS 109	GROSS AMOUNT \$366.88	STRIPE FEES \$44.25
NET AMOUNT \$322.63	PENDING OWNER SHARE \$0.00	PENDING PARTNER SHARE \$0.00
PLATFORM SHARE \$355.61	TOLL COMMISSION \$0.00	

Below the grid, it shows 'Last Payout: Never', 'Next Scheduled Payout: Apr 16, 2026, 5:57 PM', and 'Total Paid Out (All Time): \$0.00'. At the bottom of the settings panel are tabs for 'Settings', 'Payouts', and 'Charges'. The footer of the dashboard includes copyright information for '© 2026 Aegis AO Soft LLC', social media icons, and links to 'Terms of Use' and 'Privacy Policy'.

- **Distribution mode** — who pays the tolls;
- **Owner share (%)**, **Payout period (days)**, **Payout threshold (\$)**;
- **Charge target** — driver, owner absorbs, or platform invoice;
- **Toll charge source** — the agency amount or the GPS estimate.

Step 8 — Take your first booking

Vehicles → All Vehicles → right-click a vehicle → **Book Reservation**

1. Enter the driver's email. A new driver can be created here.
2. Set the dates.
3. Choose or request a card. Without an active card the booking cannot be completed.
4. Confirm. The system creates the booking, approves it, generates the agreement, and sends the driver the signing link by SMS, email or QR — whichever you chose in Step 2.

Track it on **Bookings** → **Bookings**. Each row shows which conditions are still missing: **User confirmed** · **Card** · **Payment** · **Agreement** · **Insurance** · **Driver data**.

The screenshot shows the 'Bookings' page in the myeztoll system. The page has a sidebar with navigation links: Banking, Dashboard, COMPANY, BILLING, BOOKINGS, VEHICLES, DRIVERS, PARTNERSHIP, PAYMENTS, TOLLS AND VIOLATIONS, REPORTS, SMS AND MAIL, and ADMINISTRATION. The main content area is titled 'Bookings' and includes a search bar and a table of bookings. The table has columns for Rental Agreement, Source, Status, Toll Payments, Renter, Phone, and Car. The status column shows various states like 'Approved', 'Completed', 'Waiting for Card', 'Payment stuck', and 'Failed'. The toll payments column shows 'Succeeded' or 'Failed'. The car column shows the make and model of the vehicle.

RENTAL AGREEMENT	SOURCE	STATUS	TOLL PAYMENTS	RENTER	PHONE	CAR
⋮	Turo	Approved	Succeeded			HYUNDAI SONATA WHI
⋮	Turo	Approved	Succeeded			NISSAN ALTIMA WHITE
⋮	Turo	Waiting for Card 0/1 conditions	No tolls			HYUNDAI SONATA GRE
⋮	Our booking	Approved	Succeeded			NISSAN /
⋮	Turo	Completed	Payment stuck			Hyundai Elantra Grey
⋮	Turo	Completed	Succeeded			TOYOTA CAMARY 2023
⋮	Turo	Completed	Failed			TOYOTA /
⋮	Turo	Waiting for Card 0/1 conditions	No tolls			HYUNDAI SONATA WHI
⋮	Turo	Completed	Failed			MAZDA CX90
⋮	Turo	Completed	Failed			HYUNDAI EBAUTO /

Showing 1 to 10 of 18 results

If the driver has not finished, right-click the booking and use **Send Rental Agreement**, **Send Card Link**, or **Send invitation to driver**.

Step 9 — Check that money flows

Tolls are not instant. Collection runs once a day and re-reads the last two weeks, because some agencies publish a crossing several days late.

When the first toll lands, confirm it in two places:

1. **Payments** → **Tolls** — the toll itself, with the vehicle and the booking.

Luxury Wheels
Away

Banking

Dashboard

COMPANY

BILLING

BOOKINGS

VEHICLES

DRIVERS

PARTNERSHIP

PAYMENTS

TOLLS AND VIOLATIONS

REPORTS

SMS AND MAIL

ADMINISTRATION

Tolls

View all toll invoices

Show Details

Reload

8 selected

Search by plate, VIN...

TOLL DATE	TOLL TIME	PLATE NUMBER	TOLL AUTHORITY	DESCRIPTION	AMOUNT	ADJUSTED AMOUNT	STATUS
Sep 6, 2026	02:30:41		n/a	Registration Fee	\$0.00	\$0.50	Success
Sep 5, 2026	22:14:41		n/a	Registration Fee	\$0.00	\$0.50	Success
Sep 5, 2026	02:44:00		GSP	GSP	\$0.79	\$0.00	Owner Trip
Sep 5, 2026	02:29:00		NJTP	NJTP	\$7.50	\$0.00	Owner Trip
Sep 5, 2026	01:47:00		NJTP	NJTP	\$7.50	\$0.00	Owner Trip
Sep 5, 2026	01:07:00		MTAB&T	MTAB&T	\$12.03	\$33.12	New
Sep 5, 2026	01:00:00		MTAB&T	MTAB&T	\$12.03	\$0.00	Owner Trip
Sep 4, 2026	23:31:00		NJTP	NJTP	\$7.50	\$28.47	Failed
Sep 4, 2026	22:08:00		MTAB&T	MTAB&T	\$12.03	\$33.12	New
Sep 4, 2026	21:10:00		PANYNJ	PANYNJ	\$16.79	\$37.76	Failed

Showing 1 to 10 of 539 results

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1 2 ... 54

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- Administration → Owners → your company → Charges — the full split: markup, service fee, Stripe fee, and the owner, partner and platform shares.

Luxury Wheels
Away

Banking

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Toll Distribution Settings

Balance Overview

PENDING TOLLS
109

NET AMOUNT
\$322.63

PLATFORM SHARE
\$355.61

GROSS AMOUNT
\$366.88

PENDING OWNER SHARE
\$0.00

TOLL COMMISSION
\$0.00

STRIPE FEES
\$44.25

PENDING PARTNER SHARE
\$0.00

Last Payout: Never
Next Scheduled Payout: Apr 16, 2026, 5:57 PM
Total Paid Out (All Time): \$0.00

Settings
Payouts
Charges

Charge Log

From
To

Search
Export Excel

TYPE	PAYMENT DATE	DRIVER CHARGE	STRIPE FEE	GROSS	ACTUAL AMOUNT	PAYOUT STATUS	SOURCE
⚡	Sep 6, 2026, 10:31 PM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE
⚡	Sep 6, 2026, 6:15 PM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE
👤	Sep 6, 2026, 6:02 AM	\$63.32	\$2.14	\$61.18	\$1.18	DirectPaid	ezpassnj
⚡	Sep 4, 2026, 9:56 PM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE
⚡	Sep 4, 2026, 5:19 PM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE
⚡	Sep 4, 2026, 3:32 PM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE
⚡	Sep 3, 2026, 2:52 PM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE
⚡	Sep 3, 2026, 1:16 PM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE
👤	Sep 3, 2026, 11:29 AM	\$90.02	\$2.91	\$87.11	\$27.11	DirectPaid	ezpassnj
⚡	Sep 3, 2026, 10:41 AM	\$0.82	\$0.32	\$0.50	\$0.00	PlatformOnly	STRIPE

Showing 1 to 10 of 50 results
10 / page
1 2 3 4 5
Show Details

⚡ Toll charge ⚡ Registration fee ⚠ Violation charge

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If both appear, your setup is correct.

The five things that go wrong most often

1. **No tolls arrive.** A transponder is not linked. Go back to Step 5.
2. **The page is empty.** The wrong owner is selected, or the date filter excludes everything.
3. **The driver received nothing.** **Message delivery method** is set to QR code, so nothing is sent automatically — or the driver replied STOP to an earlier SMS. Check **SMS and Mail** → **SMS Log**.

4. **A payout does not arrive.** Stripe onboarding is incomplete, or the balance is below your threshold. Check **Actions required** on the Banking page.
 5. **A GPS toll looks too high.** GPS prices at the full public rate with no transponder discount. To bill the agency figure instead, set **Toll charge source** to **Toll agency amount**.
-

Where to go next

- **myeztoll Owner Portal — User Guide** — every screen, every field, every setting.
- **myeztoll Partner Guide** — if you also bring other owners onto the platform.
- The **?** button in the portal header — what to do on the page you are looking at, plus a question box.