



myeztoll — Partner Guide

Portal	https://owner.myeztoll.com
Guide version	2026-08-09
For	partners who bring other owners onto the platform

1. What a partner is

A partner account is a normal owner account with one addition: you earn a share of what the platform earns from the owners you bring in.

That means two things at once:

- **You run your own fleet.** Vehicles, bookings, tolls and payouts work exactly as they do for any owner. Use the **Quick Start** document to set your own account up.
- **You earn from referrals.** Every owner you register is attributed to you, and you receive a percentage of the platform's share of their toll revenue.

Nothing is deducted from the owners you bring in. Your share comes out of the platform's side of the split, not out of theirs.

2. Registering as a partner

Open `/create-partner` and complete the three-step wizard.

Step	What it asks	Notes
1. Your Information	Company Name (optional), first and last name, email, phone, date of birth, and Set Your Password	The email becomes your login and must not already exist in the system. No driving licence is requested here
2. Primary Location	your main address	Use a real address: it also decides which violation sources are searched for your own vehicles
3. Review	a check of every field	Submit here

The **?** button on that page explains the same steps in the portal, in your language.

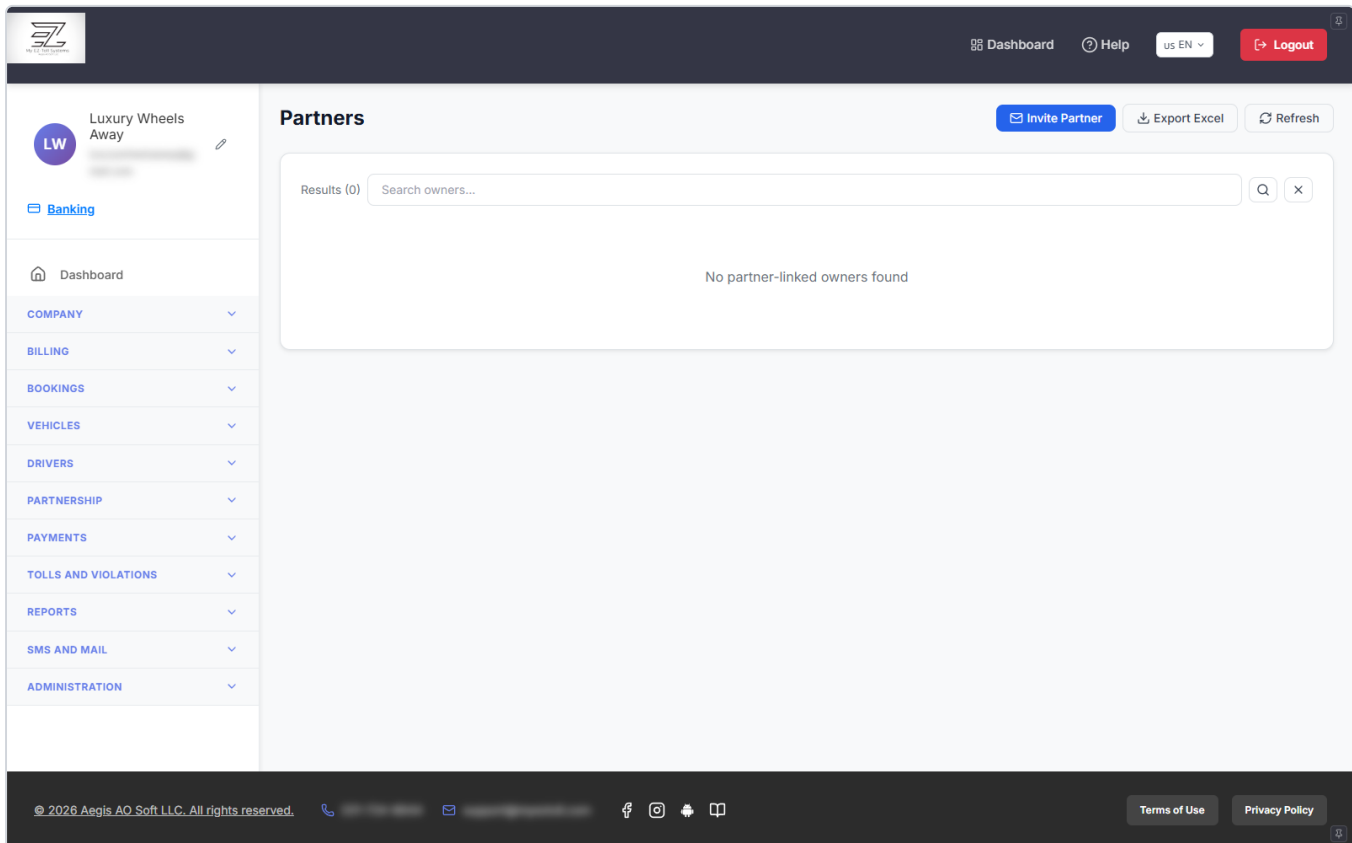
After registering, set up your own fleet first. An account with no vehicles and no Stripe connection cannot be paid, and that applies to referral income too.

3. Bringing an owner onto the platform

This is the only step that creates the link between you and an owner.

1. Sign in.
2. Open `Partnership → Create Owner`.
3. Complete the registration on the new owner's behalf, or send them the link from that page so they finish it themselves.

4. Confirm they appear under Partnership → Partners .



An owner who registers on their own is not attributed to you afterwards. There is no way to claim them later. Always start from Partnership → Create Owner .

4. How your share is calculated

Every toll produces one split. Read it from the top down:

toll amount charged to the driver
= actual toll + markup + service fee

gross = what the driver was charged

Stripe fee = payment processing

net = gross - Stripe fee

owner share = actual toll + a percentage of the markup and service fee

platform income = net - owner share

partner share = platform income × your partner percentage

platform keeps = platform income - partner share

Two numbers decide your income:

- **Owner share (%)** — set per owner, 0–80 %. The higher it is, the smaller the platform income your share is taken from.
- **Partner share (%)** — your percentage, 0–50 %, default 20 %. It applies to the **platform income**, not to the toll.

Both live on the owner's page: `Administration → Owners → <owner>`.

The screenshot displays the 'Toll Distribution Settings' page. On the left is a sidebar with the user profile 'Luxury Wheels Away' and a menu including Banking, Dashboard, and various management options. The main content area is titled 'Toll Distribution Settings' and features a 'Balance Overview' section. This section contains several boxes showing financial data: Pending Tolls (109), Gross Amount (\$366.88), Stripe Fees (\$44.25), Net Amount (\$322.63), Pending Owner Share (\$0.00), Pending Partner Share (\$0.00), Platform Share (\$355.61), and Toll Commission (\$0.00). Below these boxes, it indicates the last payout was never and the next scheduled payout is for April 16, 2026. At the bottom, there are tabs for Settings, Payouts, and Charges, with 'Settings' currently selected.

Balance Overview		
PENDING TOLLS	GROSS AMOUNT	STRIPE FEES
109	\$366.88	\$44.25
NET AMOUNT	PENDING OWNER SHARE	PENDING PARTNER SHARE
\$322.63	\$0.00	\$0.00
PLATFORM SHARE	TOLL COMMISSION	
\$355.61	\$0.00	

Last Payout: Never Next Scheduled Payout: Apr 16, 2026, 5:57 PM Total Paid Out (All Time): \$0.00

The **Settings** tab has a live calculator — *Example: \$10.00 toll* — that shows the whole chain from toll to "platform keeps". Change a percentage and read the result before you commit to it.

A worked example

A \$6.00 toll, a \$1.50 markup, a \$0.50 service fee, an owner share of 50 %, and a partner share of 20 %:

Line	Amount
Charged to the driver	\$8.00
Stripe fee	-\$0.43
Net	\$7.57
Owner share (toll + 50 % of markup and fee)	\$7.00
Platform income	\$0.57
Your partner share (20 %)	\$0.11
Platform keeps	\$0.46

The figures are illustrative — the Stripe percentage and fixed fee come from [Administration → Settings → Toll Configuration](#), and both share percentages are per owner.

5. The earning term

Your share of a given owner is not automatically forever.

- The term is counted **from the day you registered that owner**.
- A term of **365** days means one year of earning from them; **Unlimited** means no end.
- Once it expires, your share for that owner becomes **zero** and the platform keeps the whole platform income.
- **Your own account is never limited.** The term applies only to owners you referred.

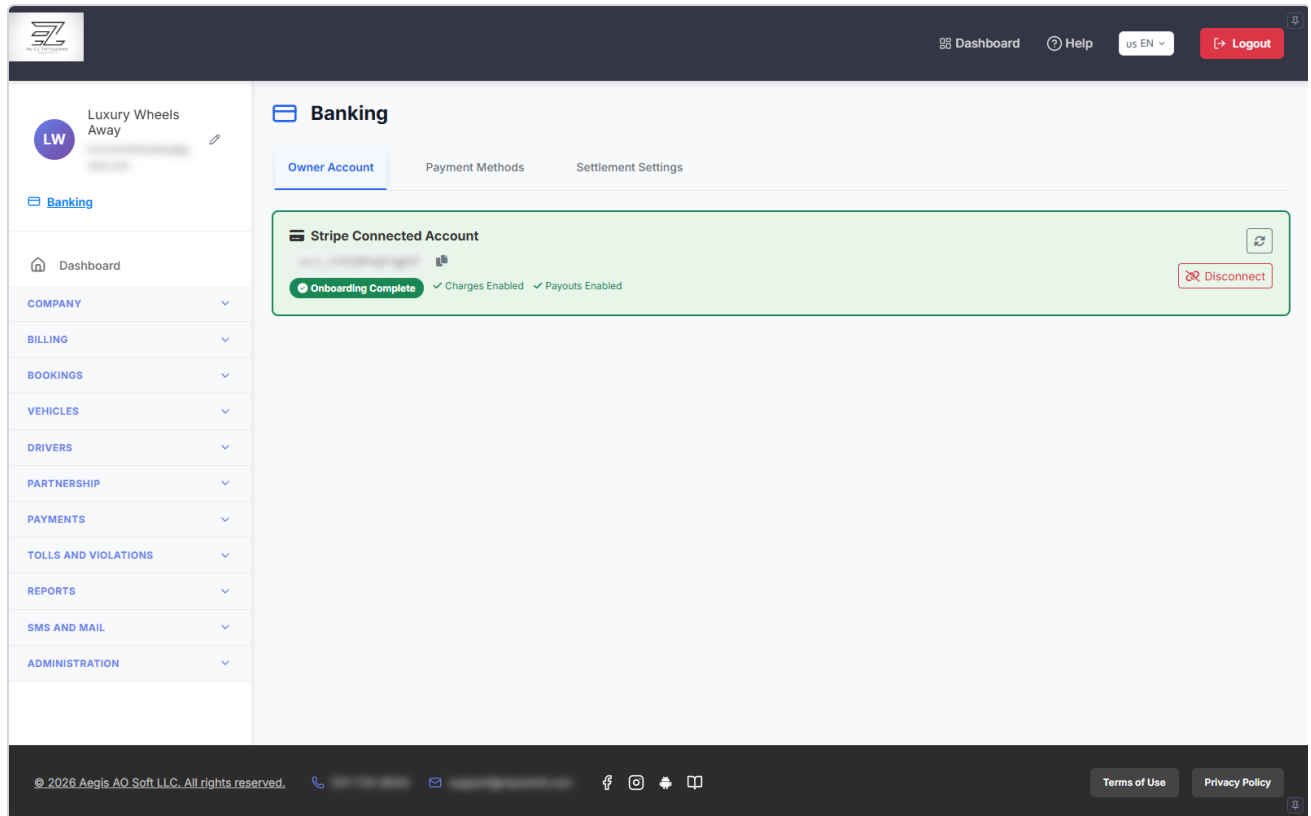
The owner's page shows this in plain words: *Partner earns from this owner since until*, or *no limit*. When it has run out it says *Term expired — partner share is 0*.

Check the term at the moment an owner is registered. It cannot be applied retroactively to income already settled.

6. Getting paid

Referral income accumulates in the same balance as everything else and is paid out by the same mechanism.

1. Connect Stripe on your own account: [Billing → Banking](#) → **Connect Stripe account**. Confirm that both **Charges Enabled** and **Payouts Enabled** appear.



2. Watch **Pending partner share** in the **Balance Overview** of each owner you referred.
3. Payouts trigger on whichever comes first: the **Payout period (days)** elapsing, or the balance reaching the **Payout threshold (\$)**.
4. The **Payouts** tab records every transfer, including the **Partner share** column, the trigger, the Stripe transfer id, and any retry.

Luxury Wheels Away

Banking

Dashboard

COMPANY

BILLING

BOOKINGS

VEHICLES

DRIVERS

PARTNERSHIP

PAYMENTS

TOLLS AND VIOLATIONS

REPORTS

SMS AND MAIL

ADMINISTRATION

Toll Distribution Settings

Balance Overview

PENDING TOLLS

109

NET AMOUNT

\$322.63

PLATFORM SHARE

\$355.61

GROSS AMOUNT

\$366.88

PENDING OWNER SHARE

\$0.00

TOLL COMMISSION

\$0.00

STRIPE FEES

\$44.25

PENDING PARTNER SHARE

\$0.00

Last Payout: Never

Next Scheduled Payout: Apr 16, 2026, 5:57 PM

Total Paid Out (All Time): \$0.00

Settings

Payouts

Charges

Payout History

From

To

Search

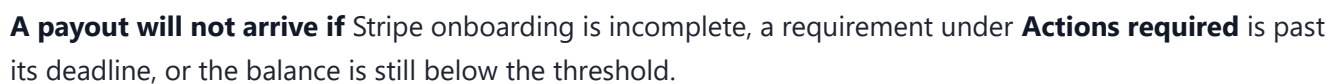
No payouts yet.

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5. The **Charges** tab breaks down each individual charge, so you can trace a single toll to your share of it.



7. What you can and cannot see

You can	You cannot
Open the settings pages of the owners you referred	See owners referred by another partner
Read their toll distribution settings, payouts and charges	Change the platform-wide toll configuration
Register new owners and see them under Partners	Connect or edit a booking plugin (admin only)
Manage your own fleet, bookings, drivers and tolls in full	Edit platform settings or Twilio

When you open a page for one of your owners, the portal switches context to them and shows **Viewing as owner: ...** at the top. If a page looks empty, check that banner first.

8. Helping an owner you brought in

The five problems new owners hit, and the one-line answer to each:

1. **"No tolls are appearing."** Their transponders are not linked. Send them to **Vehicles → All Vehicles → Assign Providers**, then to each toll account page to clear the remaining red and purple rows.
2. **"My driver never got the agreement."** Their **Message delivery method** is set to QR code, so nothing is sent automatically. **Company → Settings → Owner Settings**.
3. **"The toll amount looks too high."** Their **Toll charge source** is set to the GPS estimate, which prices at the full public rate with no transponder discount.
4. **"I have not been paid."** Stripe onboarding is incomplete, or the balance is below the payout threshold.
5. **"The page is empty."** The wrong owner is selected, or the date filter excludes everything.

Every page in the portal has a **?** button with the steps for that page and a question box. Point owners at it before they call you.

9. Documents to hand to a new owner

- **myeztoll — Quick Start** — nine steps from an empty account to a working one.
- **myeztoll Owner Portal — User Guide** — the full reference for every screen and setting.